# VOCAL! Portfolio

### **Tender VLE**

### The Company

Tender VLE, powered by Alpha Enterprise, is the UK's first online learning resource for all things tendering. Tender VLE brings different levels of masterclasses to those who are at different stages of their tendering journey. It even supports with developing CPD credits and supports flexible and self-pace learning.

### The Brief

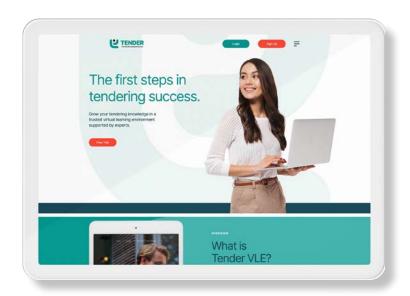
The brief was to develop an online learning environment for those who wanted to learn to how to write tenders for the UK government. The system had to be robust, allow for accredited training, online mentoring and the completion of online tasks. The name Tender VLE had to remain, but the system needed to be able to adapt for a future product, Procure VLE, where the technical specification was still in development.

### TenderVLE Website





We started this project with a full research exercise and built and managed a basic MVP, allowing users to view and feedback on Tender Masterclasses on topics that were searched intensely on Google. From this, we could use user insight into what we needed to build for it to be customer ready - for both the end user and the businesses investing in their team's development. Following this, we re-branded the offering, keeping the name Tender VLE and managed the development of a robust set of brand guidelines. Once a full analysis of the user feedback had taken place, our Project Manager, Kathryn, developed a technical specification for both a free version of Tender VLE and a paid for, accredited version, our design and development contacts were contracted to commence the project, working in parallel to ensure deadlines were met. The entire process, end to end, was managed by Jill and Kathryn, and all marketing managed by Charlotte and her team of digital marketers. TenderVLE is still in development and will launch in 2022.







### The Delivery Team

- Jill Hudson Global CEO
- John Hudson Group COO
- Kathryn Johansen Head of Creative
- Charlotte Jarvis Digital Communications Manager
- Megan Snowball Graphic Designer
- Ross Palmer Freelance Designer

### Budget

A budget of £50,000 has been assigned to this project and is still ongoing.

### Outputs

- Brand & brand guidelines management
- » Video masterclasses
- » Product development management (front and back end)
- Website development management (front and backend)
- » Social media management
- » SEO blog writing & digital marketing strategy and delivery
- Training workbooks design
- » Pitch deck, including pitch videos.

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**ANYWHERE.** 

www.tendervle.co.uk







# Healthcare Tenders

### The Company

Healthcare Tenders sources tenders on a daily basis from hundreds of buyers, across the UK. Their goal is to save clients both time and money, manually searching for new business opportunities. Their clients receive daily alerts when tenders are released for services in their sector as well as 24hr access to the Healthcare Tenders portal.

### The Brief

Healthcare Tenders spotted a gap in the market for a tendering platform, focused on the healthcare industry. Amidst the pandemic in 2020, the need for a system such as this intensified. The clients required an online portal to house the tenders, a website to attract potential clients and a digital advertising strategy to promote the product.

### Healthcare Tenders Website

# HEALTHCARE TENDERS\*\*

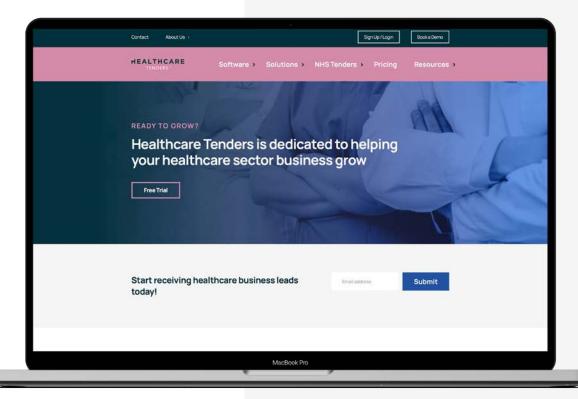
We developed a purpose-built website for generating leads. Utilising our expertise in SEO and UX, we created a website that services both users and search engines. Our Design Team created a brand that instantly resonates with the healthcare sector, through strategic colouring and striking imagery. The Marketing Team worked on visually engaging materials to promote the product's launch. They created PPC campaigns, utilising Google Ads, Bing and Facebook for maximum exposure. With an ongoing SEO strategy, and monthly digital management, the team devised a content marketing strategy with longevity.





### The Results

In just 12-months, the number of unique website visitors more than doubled, increasing by 69%. The business receives an average of 60 new leads per month, solely from digital marketing. Since launching in June 2020, Healthcare Tenders has made a 30% ROI from marketing channels alone. Thanks to the team's SEO expertise, almost half of the site's website traffic can be attributed to organic search. Their hard work and strategic thinking have seen Healthcare Tenders soar up 66 places in SERPs in just 12 months.





### The Delivery Team

- John Hudson Group COO
- Charlotte Jarvis Digital
   Communications Manager
- Megan Snowball Graphic Designer
- Kathryn Johansen Head of Creative
- Ross Palmer Freelance Designer

### Budget

A monthly budget of £5,000 has been assigned to this project and has been running since June 2020.

### Outputs

- » Full digital management
- » SEO blog writing
- » Lead management
- Soogle Ads
- Motion graphics videos
- » Illustration
- » Product design and development
- » Brand & brand guidelines
- Website design and monthly management.

















# Hudson Publishing Company

### The Company

Hudson Publishing Company is a modernday publishing firm that brings content to the minds of young people in a way in which they choose to digest content. They are publishers of traditional books, games, media, and online resources.

### The Brief

As a new company, Hudson Publishing needed the works, a brand, guidelines, social media icons, brochures, a website, social audience, and a launch campaign. The brief was to stand out in a crowded market, but to also shout about why they were created – "to positively impact the lives of one billion children". It was essential to the owners of the business that no matter how children wanted to digest content, they could do so with material published by the Hudson Publishing Company.

### Hudson Publishing Website



Working with an external branding agent, Ross, we managed the creation of a new brand and a set of brand guidelines. This incorporated the core messaging of the brand which was developed by our Marketing Team and creator Jill. Following the successful completion of the brand, we went on to manage the design and development of the company website, producing the content in line with their core values, Be Honest, Be Kind, Be Fair and Be Brave. Upon launch of the site, the Marketing Team produced an SEO strategy and are currently producing monthly blog content to build an online presence in front of authors and content distributors.

### The Delivery Team

- Jill Hudson CEO & Founder
- Kathryn Johansen Head of Creative
- Megan Snowball Graphic Designer
- Ross Palmer Freelance Designer
- Charlotte Jarvis Digital Communications Manager
- Kathryn Wright Copywriter
- Millie Newbold Copywriter







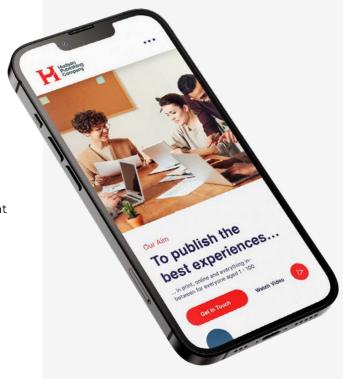


### Budget

A budget of £10,000 has been assigned to this project.

### Outputs

- Brand & brand guidelines management
- Website design and development management
- » SEO blog writing
- Website copy
- Digital marketing strategy
- » Promotional materials and banner stands
- » Presentation pitch deck
- » Promotional video content.









## **Alpha**

### The Company

Alpha is an online learning platform aimed at supporting three categories of learners. Alpha Home, supporting home learners, Alpha Enterprise, supporting employers and their employees, and Alpha Education, supporting educational institutions by providing exceptional online learning experiences for students.

### The Brief

The brief was to initially conduct a research project into the vast array of online learning environments available for all types of learners, Home, Enterprise, and Education, before developing a technical specification of features and assets the product needed to grow into a next generation, global learning platform.





The Research and Marketing Teams at Vocal worked with the creator to look into the available secondary data. This included;

- A full competitor analysis, both here in the UK and abroad
- An overview of the education sector for all three cohorts of learners (Home, Enterprise, and Education)
- An overview of the procurement exercises for two key markets, central government and educational institutions and the features and functionality they were looking to acquire via the tendering route.

Due to the comprehensive nature of the report, the Vocal Team were then tasked with managing the branding exercise of what is now known as Alpha, linking it back to its parent business. Working closely with a branding expert, Ross, we finalised on the name Alpha; Alpha Home, Alpha Enterprise and Alpha Education. The Vocal Team then managed the design and development of the promotional website and 'coming soon' promotional videos.



### The Results

Continuing with these works, the Vocal Team are now developing an MVP of the Alpha Enterprise product – and will run market testing in 2022 with the launch of Tender VLE which is being powered via Alpha. It is expected that, within 20-months, the system will power over 100,000 learners.

### The Delivery Team

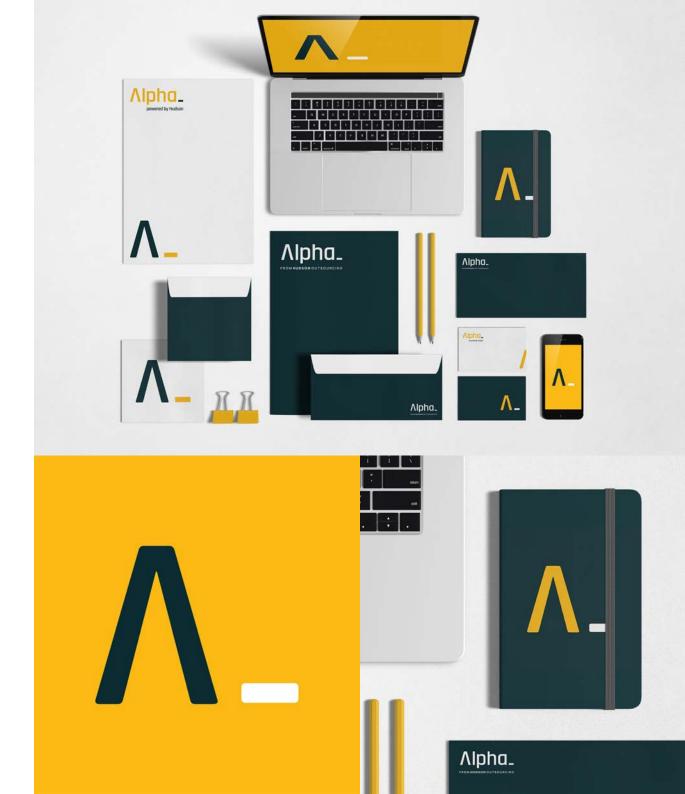
- Jill Hudson Global CEO
- John Hudson Group COO
- Kathryn Johansen Head of Creative
- Charlotte Jarvis Digital Communications Manager
- Ross Palmer Freelance Designer
- Megan Snowball Graphic Designer
- Kathryn Wright Copywriter
- Millie Newbold Copywriter

### Budget

Current budget for Alpha is £25,000, however as an ongoing project, this will soon rise to a total budget of £100,000 by Summer 2022.

### Outputs

- » Brand management
- » Pitch deck and research reports
- Marketing website
- Coming soon videos
- MVP of alpha enterprise
- Technical product management
- » Pitch deck, including pitch videos.





# **Bid Design**

### Brief

The brief initially involved the creation of a bid document which illustrates our bid design service. However, due to client confidentiality, we are not able to show examples of client bids. But as bid design is a large part of what we do, we wanted to demonstrate our capabilities. So, we used our Hudson Outsourcing brand to show that.

### Solution

We created an example of a full bid document that includes elements of our bid design service and optional additions to the service (like infographics). The document was mostly created with placeholder text, but certain sections also included written content.

# BID DESIGN

# HUDSON



### The Delivery Team

We created an example of a full bid document that includes elements of our bid design service and optional additions to the service (like infographics). The document was mostly created with placeholder text, but certain sections also included written content.

- Jill Hudson Global CEO
- John Hudson Group COO
- Kathryn Johansen Head of Creative
- Ajay Kumar Nimmala Graphic Designer
- Amy Good Digital Marketing Executive

### Results

Ultimately, we wanted to show how we cater to a variety of clients' bid design needs. Therefore, we decided to provide two bid design options—one demonstrating full bid design with extras and one bid design lite option.









Hudson Outsourcing - A Global Family of Innovators.

We're on a mission to increase the survival rates of businesses around the world. As part of our global family, we want to help your business grow and succeed for tomorrow.

Hudson Outsourcing was founded by Jill and John Hudson. Hudson was built from the ground up — starting out as a small tendering business in the North East of England, we now have clients in over 40 countries across the globe. Between our UK and US head offices, our team and clients are a global family.

We've secured billions across the globe for our clients. From small businesses to large organizations, our outsourcing solutions can help with every aspect of your business' development. Our six divisions are designed to grow your business far and wide.

We work to structured processes, encourage learning and development at all levels and adopt a Customer First approach. We care about creating long term, sustainable businesses and protecting careers.

We want to help you simplify your tendering processes

- With Hudson Discover, we can help you find tenders that work for your business from our 11 sector-specific portals that can be used by buyers and suppliers to find the latest tendering opportunities
- We don't use CPV codes, we track all tenders manually. This means there is no risk of missing opportunities due to misused codes. Since our portals are sector-specific, you can easily



© Our Experience

At Hudson Outsourcing, we collectively hold over 60 years of bidding experience and proudly support over 2,000 businesses across the globe, in over 40 countries. Throughout our experience, we have secured over £3billion for our clients in direct contract wins.

### Our Team Experience



### Jill Hudson

As Founder and Global CEO, till is responsible for product innovation and driving the business forward for our customers. She also manages and implements our growth strategy, for our customers here in the UK and abroad. Jill focuses on service delivery for our Grow, Procure and Employ divisions and is our Brand Ambassador.

Jill is also a member of the IOD, Chartered Institute of Marketing, Chartered Management Institute

### ev Skills:

- O Digital and product innovation
- Team Leadership
- Sales management



### Step

Initial meetings with key stakeholders to scope contract requirements. The aim of these sessions will be to game a full understanding of requirements, to collaboratively agree the procurement project strategy, and to understand key drivers and opportunities for value within the contract areas. You will also prepare the overall project plan, to include overview of the tender strategy and project programme.

### Step 2

Full drafting of tender pack. To include for separate or integrated SGs as necessary, specification documentation / drafting support / advice. ITT documents, cost and quality response templates. Form of Tender documentation, and contract documentation. The output of this task will ensure comprehensive tender packs are produced that can be issued to the market. To include any revisions and edits as required.

### Step 3

I drafting of tender assessment template ack for assessment panel. To include an roductory/instructions document and erfreindly socing templates for qualitative sessment. The next stage is contract notice fiting for the tender requirements via the minated e-tendering platform.

### Step 4:

### tep 5:

gement of tender correspondence occurs, ding liaison with key stakeholders as red and the management of tender query

### tep 6:

tendering platform, prepare ning report and issue tender n to key stakeholders ready for assment.

### en 7: .....

Complete an assessment of submitted SC highlighting any areas of concern to be revisit following appointment in principle. Also, y will complete a cost assessment in line with I





### **Puzzle Break**

### The Company

Puzzle Break was established as the first American Escape Room company in 2013 by Pittsburgh native Nate Martin, the founding father of escape rooms and Dr. Lindsay Morse, world renowned experience designer. Headquartered in Seattle, Puzzle Break has physical escape room locations in New York, Massachusetts, and on Royal Caribbean cruise ships globally.

### The Brief

The proposal design involved the completion of 2000 words of content. Once the project was assigned to our Graphic Designers, we managed the project from beginning to end. We also conducted communications with Shirley Obitz and the Puzzle Break team.

### **Our Client -**

Puzzle break





Before the design process had begun, we communicated with Shirley and the Puzzle Break team to gather information on their vision. We would also follow up with the Puzzle Break team during the design process every 3 or 4 hours, whenever we had a question, and they were always very responsive in providing the answers.

Once several design files were sent to us, we conducted client research to match our design to Puzzle Break's branding and ensured that all the pages we designed would be in line with the company's vision.

### The Results

Through transparent communications with Shirley at Puzzle Break, we managed to complete a professionally designed proposal to a high standard and the timely communications and responses from Shirley made it possible to deliver the project ahead of the given deadline. The team at Puzzle Break were happy after the first draft and only made a couple of changes to the content — they particularly liked the interactive Table of Contents.

### The Delivery Team

- Jill Hudson Founder
- John Hudson CEO

### The Budget

\$300

### Outputs

- Transparent communications
- » High standard designs
- Delivered ahead of deadline
- » Amazing client feedback



Transparent Communications

Due to client confidentiality we are

unable to display the the full design

or show any content.



High standard Designs



Delivered ahead of deadline



Amazing Client feedback





### Bid Design Testimonials



# centena. health



"I wish to thank you and your team for the fantastic product you put out and the efforts you went to, to get us in on time. We submitted. Now we wait. Thank you."

Juan F Gonzalez Jr

**Sector:** Security **Delivery:** Bid Design

"I'm super impressed with the quick turnaround and quality of the work."

Susan Kind

System and Operations

**Sector:** Healthcare **Delivery:** Bid Design

"I want to thank the Hudson team of Zoe, Daniel, and Kathryn for the amazing job they did with our RFP response. We had a short timeframe and a weekend in between – however I can assure the response was not short on content, quality and design. I highly recommend Hudson!"

Ken Taylor

CEO of Integrated Management Solution

Sector: Technology (Specialising in Court/Healthcare Case Management) Delivery: Bid Design











"Jim and Team, you are rockstars, this looks amazing! Thanks again for all your hard work, enormous drive, and ability to get this done.

We look forward to working with you again Your team have been truly amazing to work with and your hard work and commitment to this project was exceptional!"

"The level of professionalism and competency was apparent and greatly appreciated. With such a tight deadline, we could not have done this without Hudson."

"Thanks so much for your help! Casgo **Connections received** one of the best professional service from **Hudson Outsourcing.** The level of support we received starting from the NHS tender application until the outcome of the tender process which was successful was incomparable. We are grateful for using your service."

"Emma and the team did a fantastic job for us; the Procurement Manager at the Council informed us that our tender submission was so strong, they used it as a benchmark for scoring other submissions. We are thrilled with the result and will be back to use Hudson for future funding applications without a doubt."

**Irene Catsibris Clary** 

Catclar Investments LLC, Principal

**Sector:** Construction **Delivery:** Bid Design

Fred Kivumbi

Care Solutions

Sector: Healthcare
Delivery: Tender Ready

**Stanley Onwuje** 

Operations Director

Sector: HR
Delivery: Tender Ready

**Lorraine Ferris** 

OOPS Manager

Sector: Healthcare
Delivery:
Additional Design for Bid



"From our first contact. Hudson were brilliant. After a short conversation, they quickly grasped the basics of our business and sector in which we operate. Jonny and the team took the stress and hassle away from us and we are very happy to say that we were awarded the first contract that we collaborated on. We would highly recommend Hudson and look forward to future endeavours together."

> Nick Sheehan Sales Director

**Sector:** Construction **Delivery:** Bid Design



"We were in a fix when we reached out to Hudson. We were bidding on an important contract and needed a presentation in less than three days. Hudson accepted the assignment and assured us they could complete it in time to meet our deadline. This meant designing all the layouts and doing the graphic design. We were so impressed with the results. Not only did Ajay deliver a beautiful presentation ahead of schedule, but he also made the few little changes we needed immediately. I highly recommend Hudson. Everyone is professional, courteous, and communicative"

**Shirley Obitz** 

Customer Success Manager

Sector: Entertainment Delivery: Bid Design



"Daniel. I would like to take this opportunity to personally thank you and your team for supporting us with our recent tender presentation. This was our first opportunity to collaborate and I was impressed with your strategic approach and ability to work to exacting timescales, particularly during the final stages when you were assigned with several last-minute change requests."

**Carl Aaron** 

Pre-Construction Manager

**Sector:** Construction **Delivery:** Bid Design

# We have supported clients in these sectors

### **HEALTHCARE**









and more

### **PROFESSIONAL SERVICES**







— and more

### CONSTRUCTION







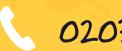






# Contact us

Get in contact to see how we can make a big difference to your business.



02030512217



hello@hudsonoutsourcing.com

